

# Answering Clinicians' Questions within the EHR with Infobuttons

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# Case Vignette



## The NEW ENGLAND JOURNAL of MEDICINE

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### CLINICAL DECISIONS

## Glycemic Management in a Patient with Type 2 Diabetes

N Engl J Med 2013; 369:1370-1372 | October 3, 2013 | DOI: 10.1056/NEJMc1311497

Comments and Poll open through October 16, 2013

Share:     

Article

References

### CASE VIGNETTE

Agnes is a 51-year-old widow with hypertension who received a diagnosis of type 2 diabetes a decade ago. She has been worried about her diabetes since then because she has not been able to gain complete control over it. Her glycated hemoglobin level was 7.0% for 1 year but gradually increased to 9.0%. For the past 2 years, she has been taking metformin.

She is maintaining her weight at 165 pounds (75 kg), but she is not able to lose weight. Agnes goes to the gym and walks on a treadmill three times a week, but she jokes that the gym members who talk about a “runner’s high” must be hallucinating. In short, she tells you that she has made as many lifestyle changes as she can.



able to  
metformin  
don't

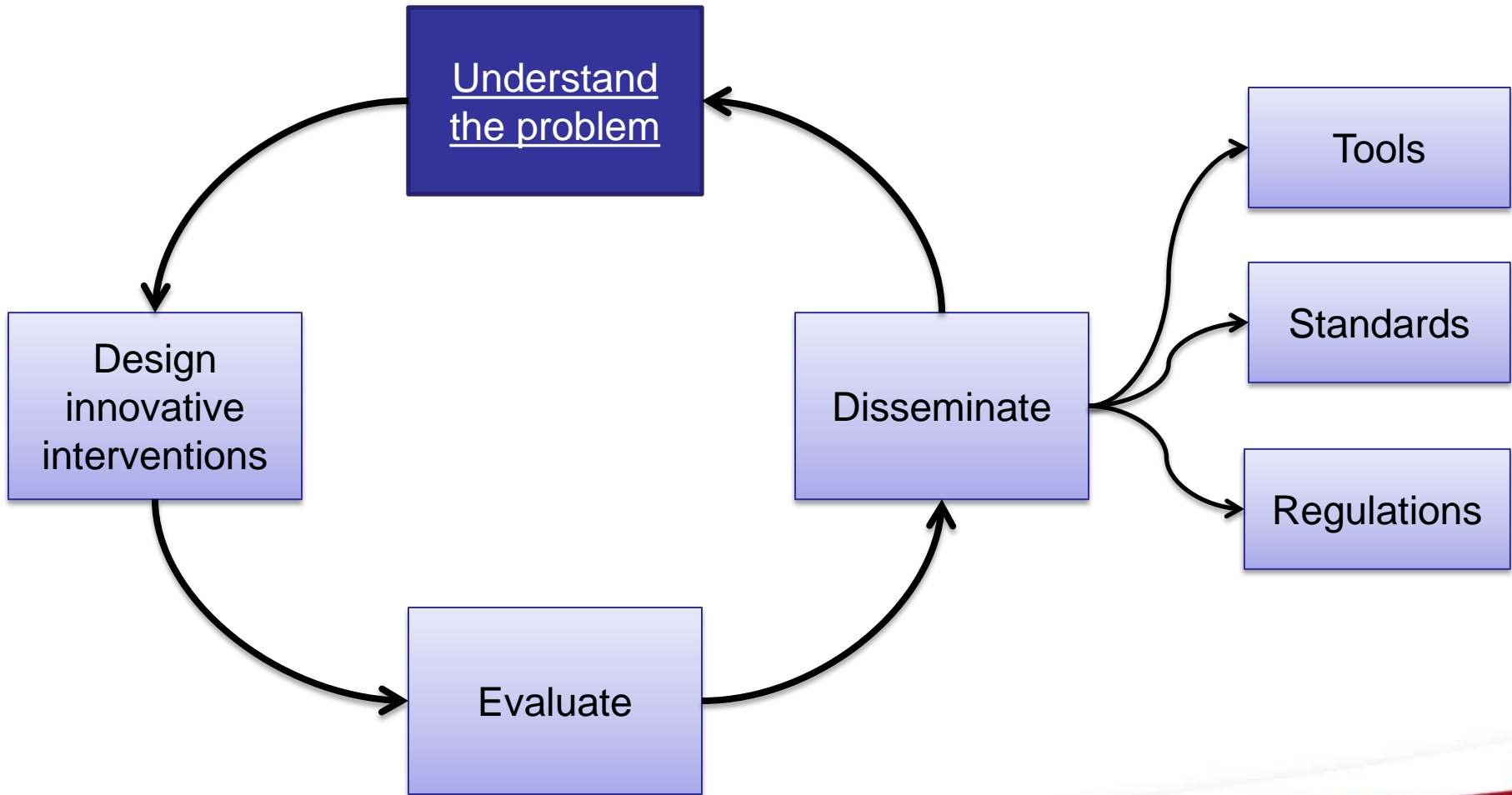
insulin

drugs

of



# Innovation Life Cycle



# Clinicians' Information Needs



20 patients

12  
Clinical  
questions  
raised

6  
pursued

4  
answered

May 2014 >

[< Previous Article](#)

[Next Article >](#)

Invited Commentary | May 2014

## Water, Water, Everywhere, and Not a Drop to Drink

David Carnahan, MD, MSCE<sup>1,2</sup>

[\[+\] Author Affiliations](#)

*JAMA Intern Med.* 2014;174(5):719-720. doi:10.1001/jamainternmed.2014.1.

Text Size: [A](#) [A](#) [A](#)

[Article](#)

[References](#)

[Comments](#)

In the movie *Life of Pi*, the protagonist and his tiger companion face a slow death from thirst while surrounded by an ocean of water. The ubiquity of the desired and vital substance, though in unacceptable form, supplies rich irony to the protagonist's struggle, and so it is with the information needs of clinicians. It is no great revelation to say we live in a society that carries a universe of possibilities in its pocket: global telecommunication and video conferencing, instantaneous knowledge at our fingertips, business transactions via mobile applications, and libraries of books, music, and videos on demand. Even so, the information needs of clinicians who provide care in the office or at the bedside are not so easily met.

# Why are information needs not met?

12  
no time

7  
doubt answer  
exists

5  
not urgent  
not important

3  
referred to  
specialist

2  
deferred &  
forgotten



# Information-Seeking

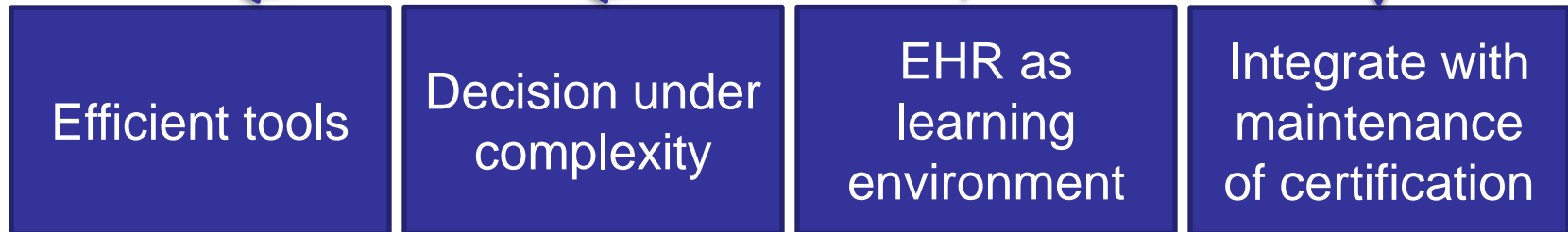
11  
positive  
impact

4  
2-3 min max  
searching

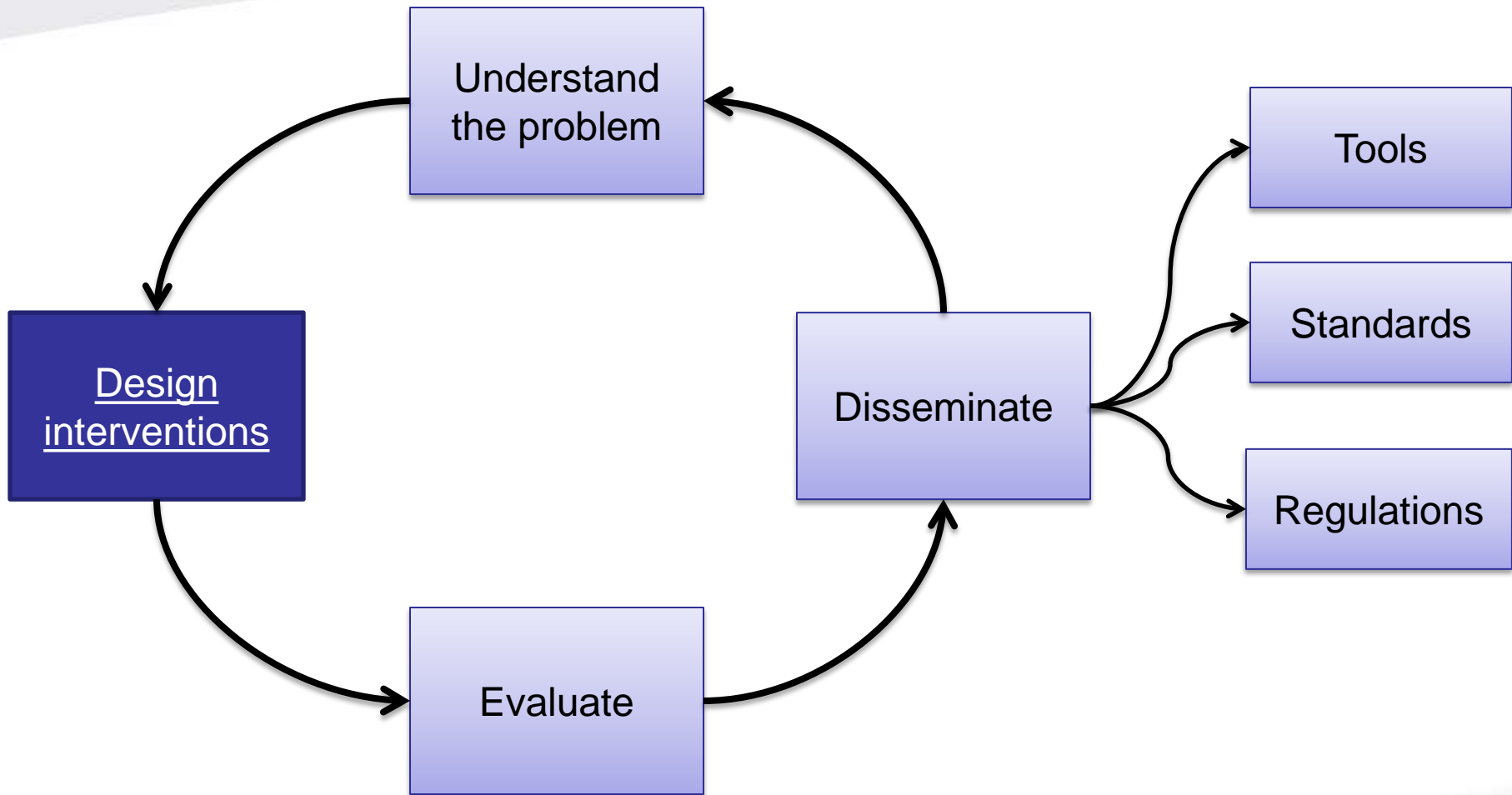


# Implications

- ~60% of information needs are not met
  - Not getting better: less **time**, **complex** patients and knowledge
  - Missed opportunity: **improved care & life-long learning**








# Clinicians' information needs

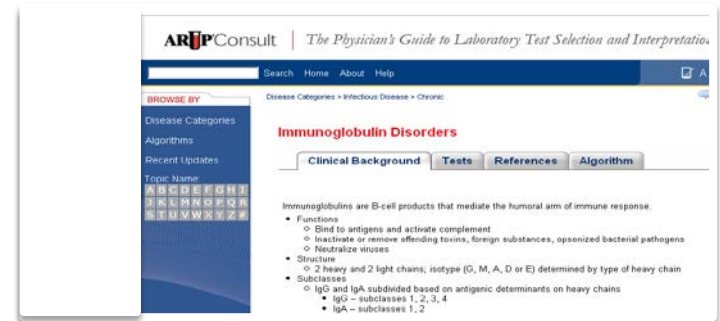
1 question out of every  
2 patients seen

Resources: answer  
>90% of questions

Context

EHR 

> 60% of questions  
left unanswered





Aricept (Donepezil HCl)

DrugPoint® Summary

Donepezil Hydrochloride [\(see details in DRUGDEX®\)](#)

- [Adult Dose](#)
- [Adverse Effects](#)
- [Contraindications](#)
- [Drug Interaction](#)
- [Pregnancy Category](#)
- [Precautions](#)
- [How Supplied](#)

[More topics...](#)

Choose a resource:

- [Micromedex](#)
- [UpToDate](#)
- [MDConsult](#)
- [Medline Plus](#)

Topics

Dosing & Indications

**Adult Dosing** [\(see details in DRUGDEX®\)](#)

- Alzheimer's disease - Dementia (Mild to Moderate): tablets/solution, 5 or 10 mg ORALLY once daily at bedtime, with or without food
- Alzheimer's disease - Dementia (Mild to Moderate): orally disintegrating tablets, 5 or 10 mg dissolve ORALLY on the tongue once daily
- Alzheimer's disease - Dementia (Severe): tablets, 10 mg ORALLY once daily at bedtime, with or without food
- Alzheimer's disease - Dementia (Severe): orally disintegrating tablets, 10 mg dissolve ORALLY once daily

Resources

1 (contact), 10mg, Tablet	1	PO	PRN
---------------------------	---	----	-----

BID PRN



## Diabetes Mellitus, Type 2

- [Overview](#)
- [Diagnosis](#)
- [Etiology](#)
- [Prognosis](#)
- [Therapy](#)

[Patient education](#)

### Choose a resource:

- [IHC Care Process Models](#)
- [UpToDate](#)
- [Clineguide](#)
- [MDConsult](#)
- [PubMed](#)

### Have you found the answer to your question?

- Yes
- No

### What impact has the content had on your patient care decision?

- Reinforced previous decision
- Changed my decision
- Did not affect my decision

Search  for

You are here: [Home](#) > [Patient Education](#) > [Diabetes Mellitus: Type 2](#)

## Diabetes Mellitus: Type 2

### Custom Header

**Intermountain Health Care, Inc.**

#### Generic Edition

Physicians Division  
36 South State Street #2100  
Salt Lake City, Utah 84111  
000-000-0000

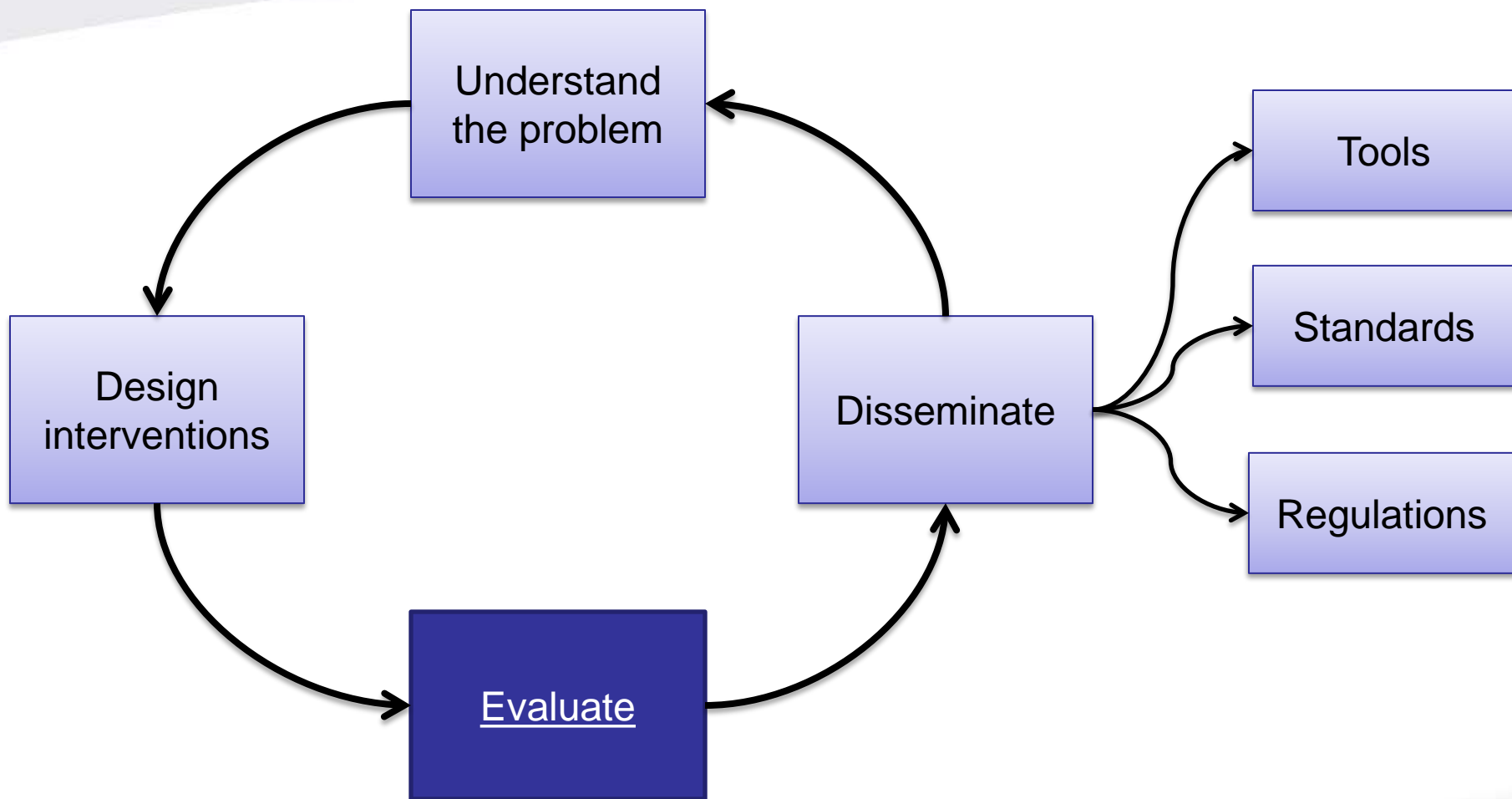
### What is type 2 diabetes mellitus?

Type 2 diabetes is a disorder that happens when your body does not make enough insulin or is unable to use insulin properly. The inability to use your insulin is called insulin resistance. This problem with insulin causes the level of sugar in your blood to become abnormally high.

When you digest food, your body breaks down much of the food into sugar (glucose). Your blood carries the sugar to the cells of your body for energy. The pancreas gland makes insulin, which helps move the sugar from the bloodstream into the cells.

When your body does not have enough insulin or cannot use insulin properly, sugar cannot get into your cells. Sugar builds up in your blood. Too much sugar in your blood can cause many problems. These problems can be life-threatening if they are not treated. However, proper treatment can control your blood-sugar level.





# Impact of Infobuttons

	Infobuttons	Unaided Search
Median Session Time	35 Seconds	2 to 8 minutes
Questions Answered	85%	78%

- **Decision enhancement or learning**
  - Over 62% of sessions
- **Usage uptake**
  - Partners Healthcare: ~100,000 sessions / month
  - Intermountain: ~20,000 sessions / month

[Maviglia et al. J Am Med Inf Assoc, 2006](#)  
[Cimino JJ. J Am Med Inf Assoc. 2009](#)  
[Del Fiol et al. J Am Med Inf Assoc, 2008](#)



# Potential Impact VA Outpatient Care – 1 year

80 million visits



24 million  
questions pursued

90 seconds savings  
per search



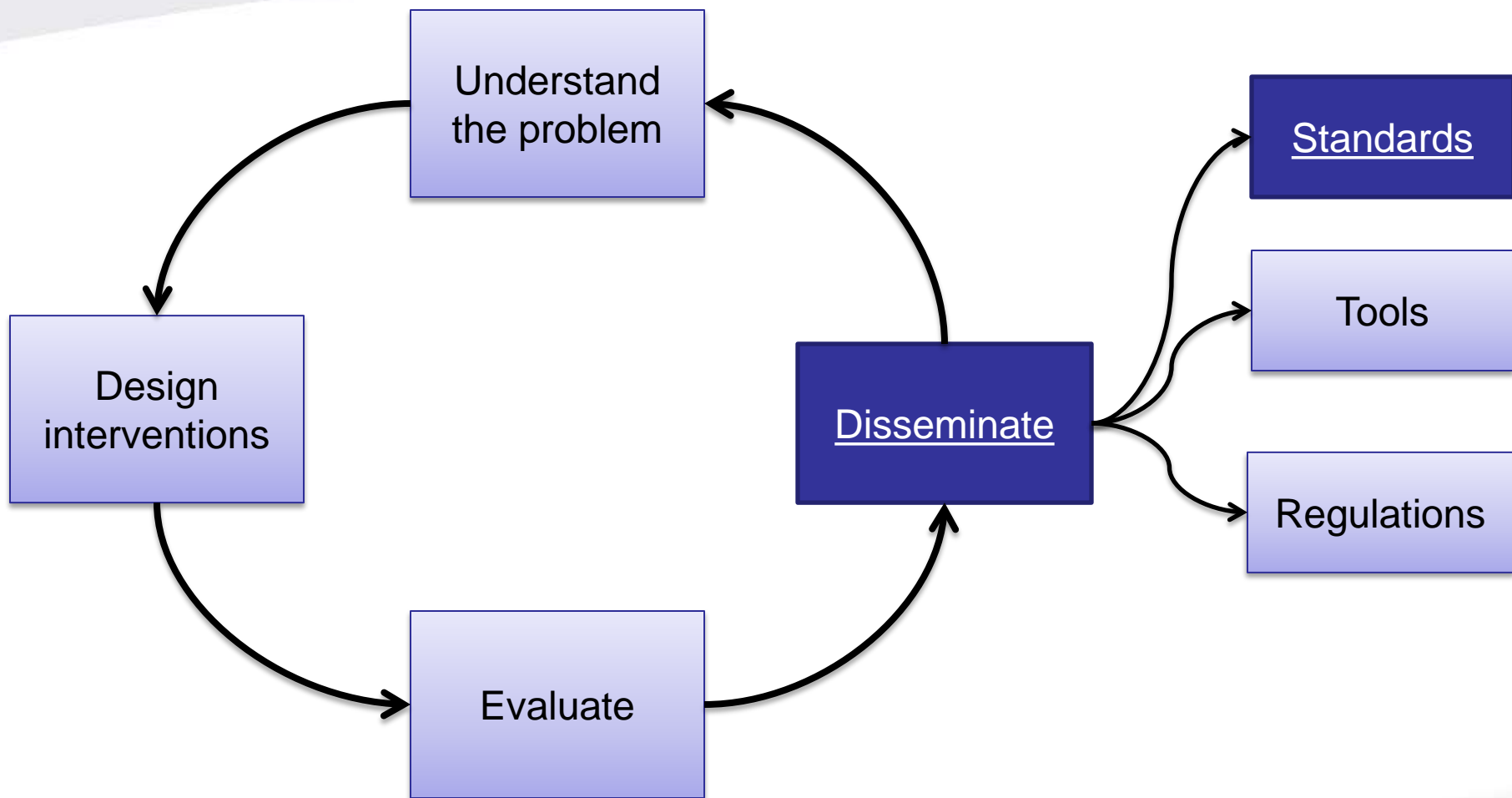
600,000 clinician  
hours saved

7% improved  
success rate



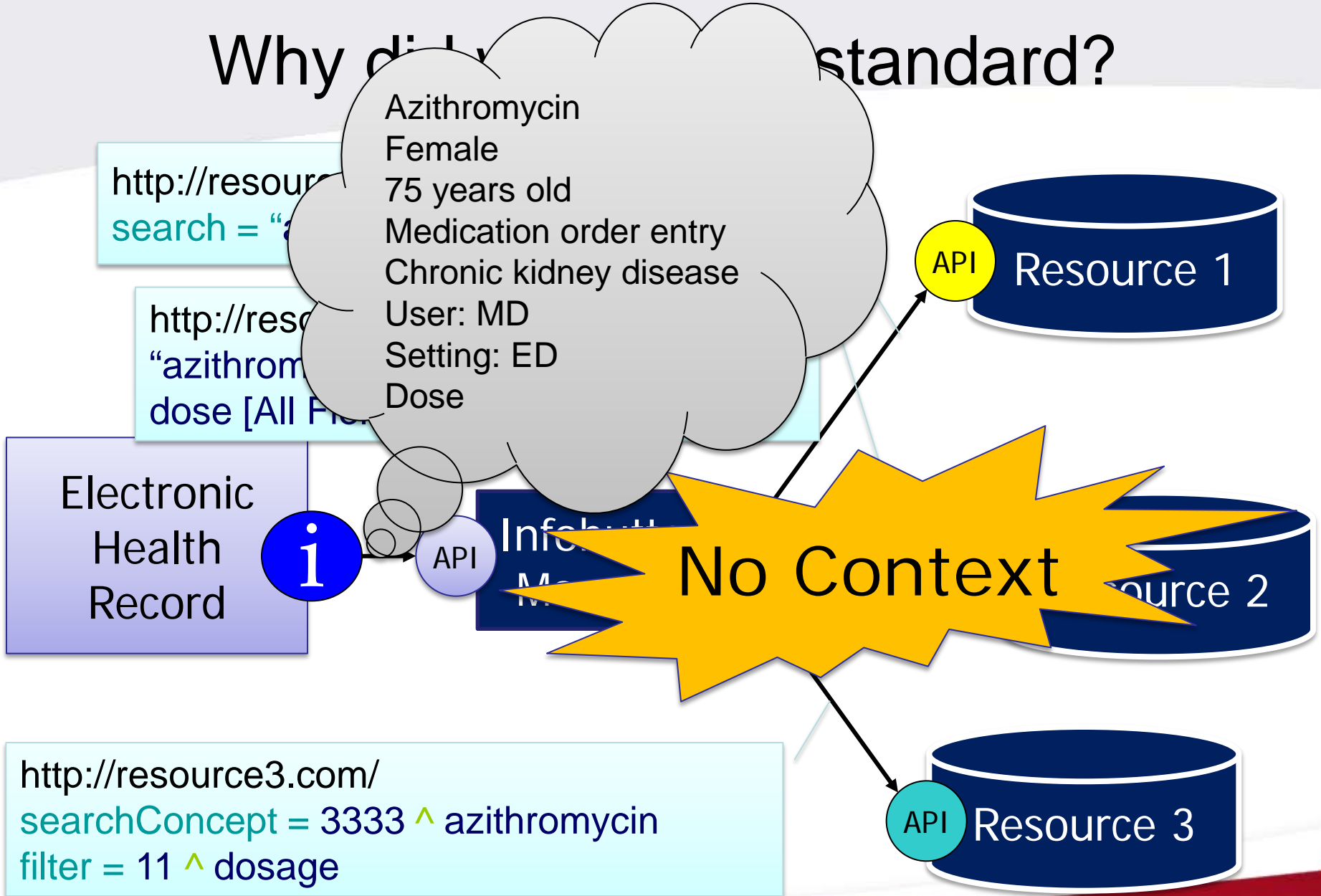
1,680,000 more  
questions answered







# Why do we need a standard?



# Context Dimensions

## Patient

- Gender
- Age group
- Concept of interest
- Secondary observations

## User

- Patient vs. provider
- Discipline / specialty

## EHR

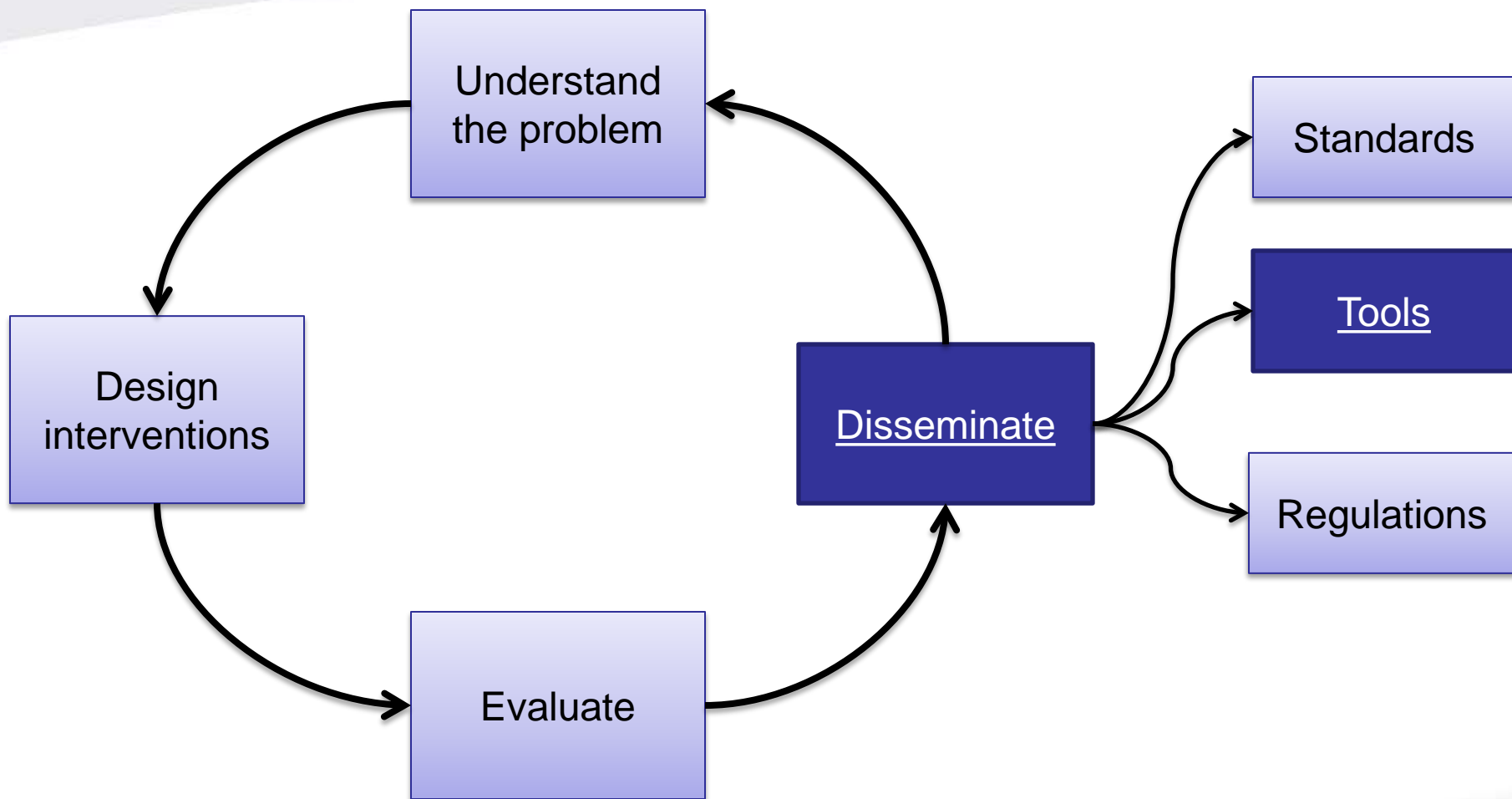
- Task (e.g., order entry, problem list entry, lab results review)

## Organization

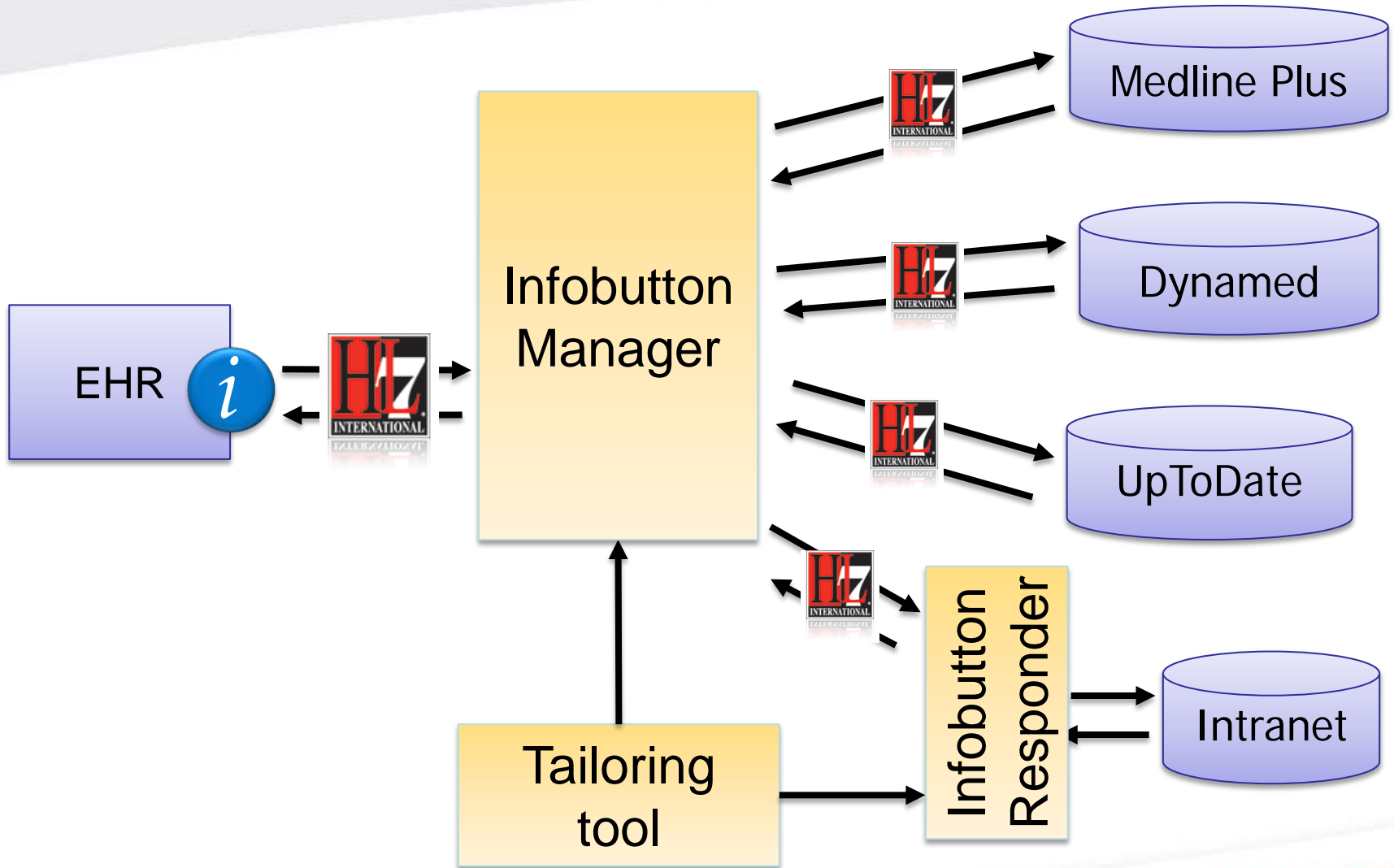
- Care setting
- Service delivery location
- Location of interest







# OpenInfobutton



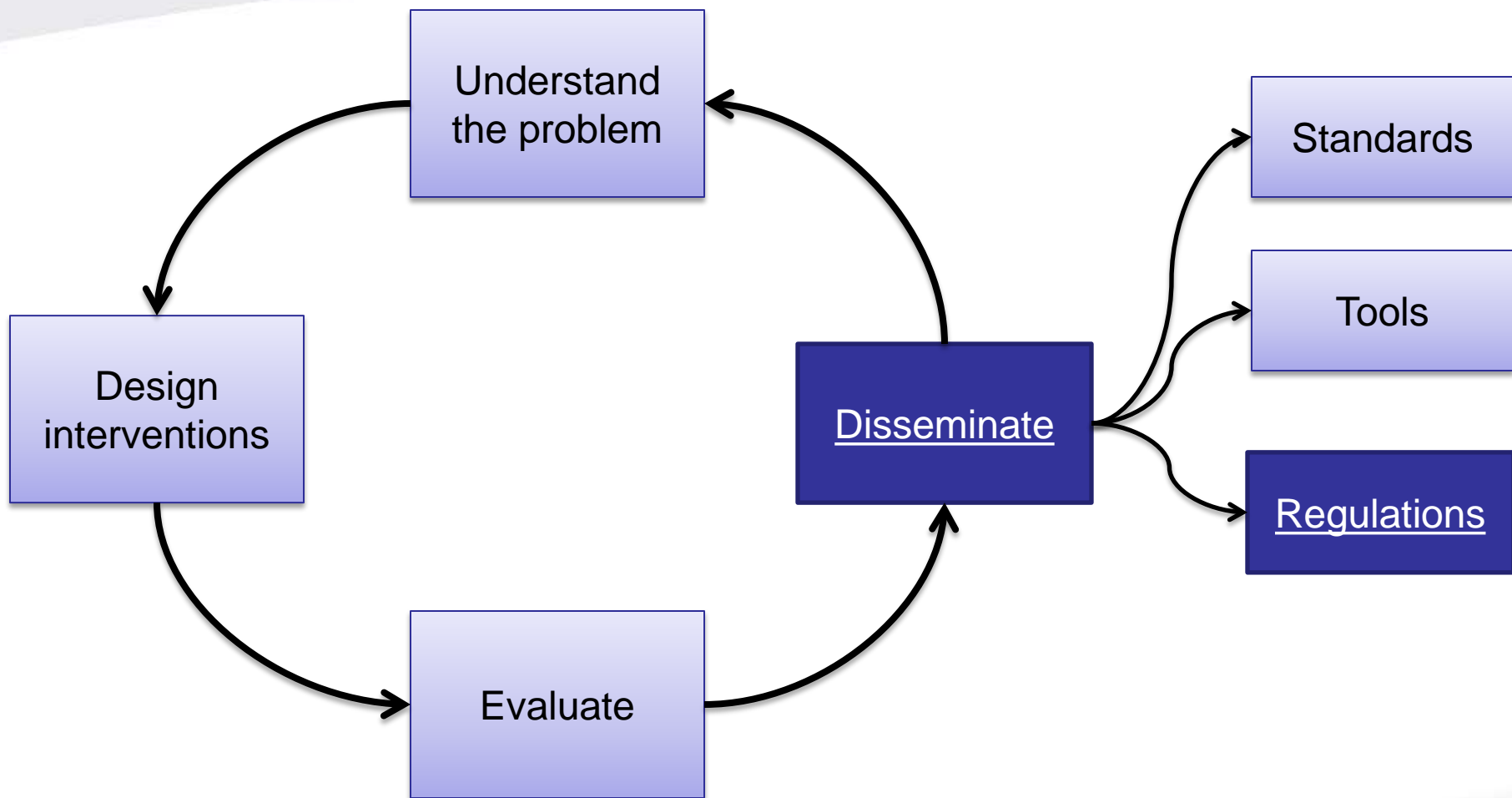
# OpenInfobutton



<http://www.OpenInfobutton.org>

Demo at: <http://lite.bmi.utah.edu/OpenInfobuttonDemo.html>

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SCHOOL OF MEDICINE



# US EHR Certification (Meaningful Use)

- Infobuttons: Required CDS capability compliant with HL7 Infobutton Standard
  - **Provider** reference information
  - **Patient education**
- Widely adopted by large content providers
- Adopted by over 1000 certified EHR products





# Adoption



## eHEALTH INITIATIVE

Real Solutions. Better Health.

ABOUT US

ISSUES

POLICY

RESOURCES

EVENTS

MEMBERSHIP

BLOG



# BLOG

Posted on Tuesday, February 2nd, 2010 Filed Under: eHealth Initiative

## A Game-Changing Standard: The Infobutton

By Amy Eckenroth

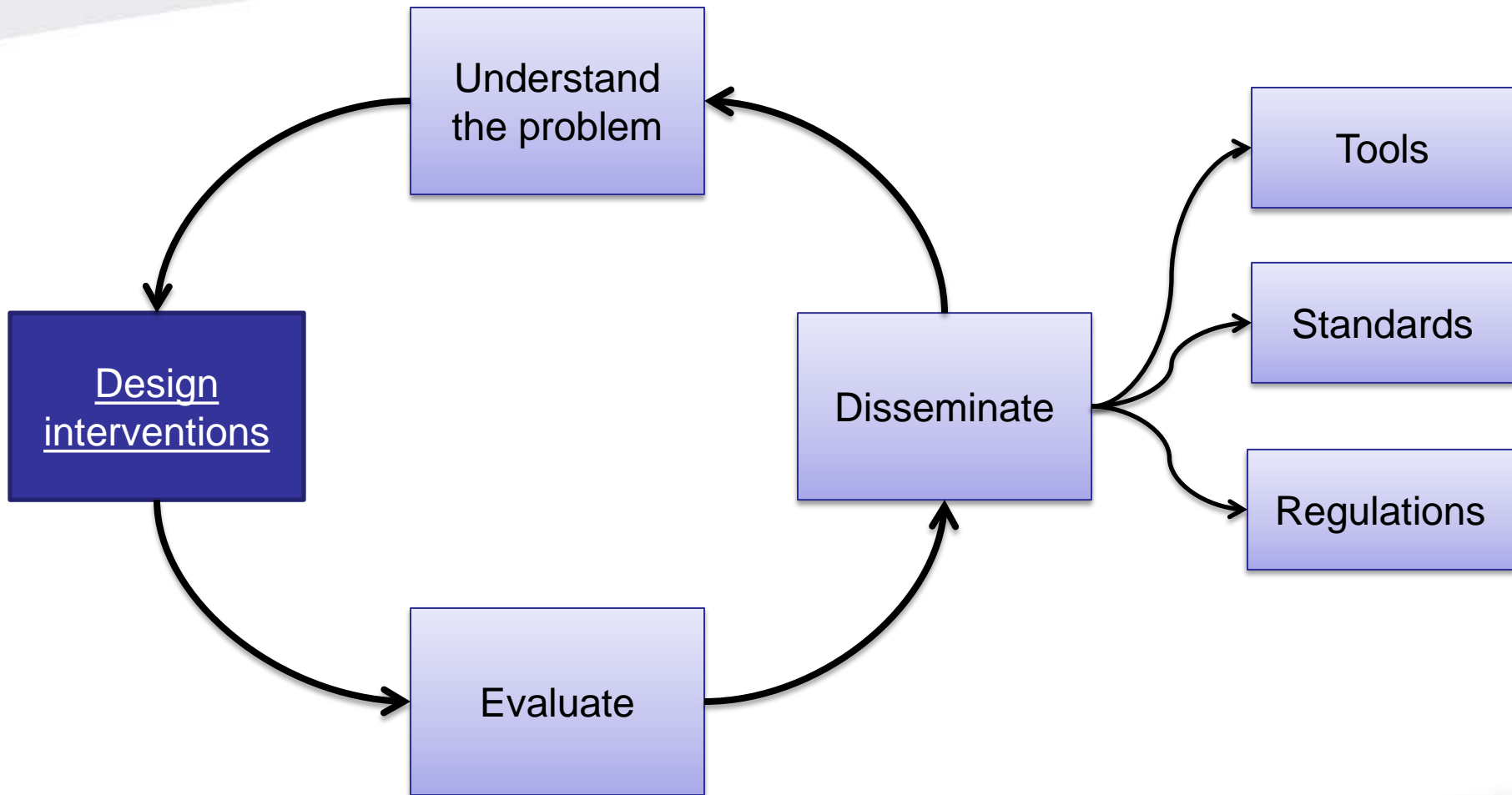


Don Kemper, MPH  
Healthwise CEO

CMS in its wisdom recently over-ruled the HIT Policy Committee's recommendation to include "patient-specific education resources" as a "meaningful use" provision. Its reason for exclusion: "...there is currently a paucity of knowledge resources that are integrated within EHRs, that are widely available, and that meet these criteria, particularly in multiple languages."

The rising use of the Health Level 7 (HL7) "Infobutton" to easily integrate patient-specific education resources into EHRs is

# Innovation Life Cycle



# Possibilities in Today's Landscape

- “Gentle” push approach
  - Disease outbreaks (CDC)
  - Recruitment for clinical trials
  - Patient preferences (IOM report)
  - Pharmacogenomics
- Predictive analytics
  - Risk models



# Clinical Evidence Summarization

Funded by a four-year R01 grant  
from the National Library of  
Medicine





## INTRODUCTION

## GENERAL PRINCIPLES AND APPROACH

- Principles of management
- Definition of resistance to initial DMARDs
- Nonpharmacologic and preventive therapies
- Approach to drug therapy

## PRETREATMENT INTERVENTIONS

## RESISTANT TO INITIAL DMARD

- Resistant to HCQ and/or SSZ
- Resistant to MTX
  - Choice of therapy
  - MTX plus TNF inhibitor
    - Efficacy of MTX/TNF inhibitor versus triple therapy

**Resistant to MTX** — In patients resistant to MTX after three to six months of treatment at optimal doses, we suggest either the combination of continued MTX plus a TNF inhibitor or the use of DMARD “triple therapy” with MTX plus SSZ and HCQ, rather than monotherapy with another nonbiologic or biologic DMARD. In patients with partial responses showing progressive improvement, we may continue therapy with MTX for greater than three months before switching to one of these approaches, particularly in those with low to moderate levels of disease activity and with limited functional impairment. (See [‘Choice of therapy’](#) below and [‘MTX plus TNF inhibitor’](#) below and [‘DMARD triple therapy’](#) below.)

[Abatacept](#), the T-cell costimulation blocker, is an alternative to TNF inhibitors for use in combination with MTX in patients with an inadequate response to MTX, but its use in this setting is supported by a smaller body of evidence than that for TNF inhibitor use. It can be administered intravenously or subcutaneously. Usual practice since TNF inhibitors came into clinical use beginning in the late 1990s has been to add a TNF inhibitor to MTX in patients with an inadequate response to MTX.

- Clinical trials of combination therapy in persistently active rheumatoid arthritis in adults
- Nonpharmacologic and preventive therapies of rheumatoid arthritis



# Clinically actionable statements

Patient population

"In patients with active RA resistant to initial therapy after three to six months of treatment, we recommend treatment with a different or additional DMARD."

Assertion

Intervention

Intervention

"Shorter-acting sulfonylureas, such as glipizide, are less likely to cause hypoglycemia than the older, long-acting sulfonylureas, and therefore are the preferred sulfonylureas, especially in older patients."

Assertion

Patient population



# Non-actionable statements

*“For patients with multivessel coronary artery disease (CAD) and proximal LAD disease, most of the randomized trial data evaluating survival come from surgical trials comparing CABG to medical therapy that were performed more than 25 years ago.”*

*“The treatment of rheumatoid arthritis (RA) is directed toward the control of synovitis and the prevention of joint injury.”*



## Filters

Biological Response Modifier Therapy (38)

Disease-modifying antirheumatic drugs (DMARDs) (280)

- azathioprine (6)
- hydroxychloroquine (8)
- leflunomide (14)
- \*methotrexate (136)
- sulfasalazine (13)
- tofacitinib (15)

Glucocorticoids (17)

- \*prednisone (12)

Nonsteroidal antiinflammatory drugs (NSAIDs) (37)

Tumor necrosis factor (TNF) inhibitors (110)

- adalimumab (27)
- etanercept (27)
- infliximab (19)

## UpToDate Excerpts

⊕ Initial treatment of moderately to severely active rheumatoid arthritis in adults (10 sentences)

⊕ Rheumatoid arthritis resistant to initial treatment in adults (10 sentences)

Relevant topic excerpts from UpToDate

Recent high impact systematic reviews

Recent high impact RCTs

UpToDate topic: expand / collapse

Systematic Review

First

Showing 1-5 of 37 results

[Effect of biotherapies on fatigue in rheumatoid arthritis: a systematic review of the literature and meta-analysis.](#)

*Rheumatology (Oxford)*. 2012. **Conclusions:** Few studies reported the impact of biotherapies on fatigue. The effect of biotherapies

[Safety of medium-term glucocorticoid therapy in rheumatoid arthritis.](#)

*(Oxford)*. 2009. **Conclusions:** Medium- to long-term glucocorticoid therapy in RA is associated with limited toxicity compared to placebo. [more](#)

[Efficacy of resistance exercises in rheumatoid arthritis: meta-analysis of randomized controlled trials.](#) *Rheumatology (Oxford)*. 2012. **Conclusions:** Resistance exercise in RA is safe, and the improvement in most outcomes was statistically significant and possibly clinically relevant for RA disability. [more](#)

[Trends in cardiovascular mortality in patients with rheumatoid arthritis over 50 years: a systematic review and meta-analysis of cohort studies.](#) *Rheumatology (Oxford)*. 2009.

Filters: narrow the content displayed

Clinical Trial (110 citations)

First Prev 1 2 3 ... Next Last

Showing 1-5 of 110 results

[Golimumab in patients with active rheumatoid arthritis after treatment with tumour necrosis factor alpha inhibitors \(GO-AFTER study\): a multicentre, randomised, double-blind, placebo-controlled, phase III trial.](#) *Lancet*. 2009. [Industry funding]. [n=461]. **Conclusions:** Golimumab reduced the signs and symptoms of active disease compared with placebo.

[Effect of interleukin-6 receptor inhibition with tocilizumab in patients with rheumatoid arthritis \(OPTION study\): a double-blind, placebo-controlled, randomised trial.](#) *Lancet*. 2008. [Industry funding]. [n=623]. **Conclusions:** Tocilizumab could be an effective therapeutic approach in patients with moderate to severe active rheumatoid arthritis. [more](#)

[A pilot study of potassium supplementation in the treatment of pain in patients with rheumatoid arthritis: a randomised, double-blind, placebo-controlled trial.](#) *J Pain*. 2010. This study reports a trial evaluating the effect of potassium supplementation in the treatment of pain in hypokalemic patients with rheumatoid arthritis. The elevated serum cortisol and potassium values in the treatment

Article titles:

- Links to abstract in PubMed

Link shows study results



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## Filters

Biological Response Modifier Therapy (40)

abatacept (32)

anakinra (8)

Disease-modifying antirheumatic drugs (DMARDs) (290)

azathioprine (5)

hydroxychloroquine (10)

leflunomide (12)

\*methotrexate (141)

sulfasalazine (14)

tofacitinib (18)

Glucocorticoids (15)

\*prednisone (10)

Nonsteroidal antiinflammatory drugs (NSAIDs) (37)

celecoxib (3)

## UpToDate Excerpts

Initial treatment of moderately to severely active rheumatoid arthritis

Treatment of rheumatoid arthritis resistant to initial DMARDs

Go to sentence within UpToDate

### Definition of resistance to initial DMARDs [UpToDate](#)

A requirement, in addition to DMARDs, for chronic glucocorticoid therapy in a dose of greater than about 5 to 7.5 mg/day of prednisone or equivalent to achieve or maintain remission or low disease activity after three to six months of treatment with DMARDs. [more](#)

### Approach to drug therapy [UpToDate](#)

Importantly, we do not recommend combinations of biologic DMARDs or the combination of abatacept with either TNF inhibitor or anakinra. [more](#)

Actionable recommendations from UpToDate

### PRETREATMENT

A number of important studies have shown that before using DMARDs, including laboratory assessment (complete blood count, serum creatinine, aminotransferases, and other studies as appropriate), evaluation of comorbidities, vaccinations, and screening for hepatitis C, hepatitis B, and latent tuberculosis infection.

Expand sentence.

### Resistant to HCQ and/or SSZ [UpToDate](#)

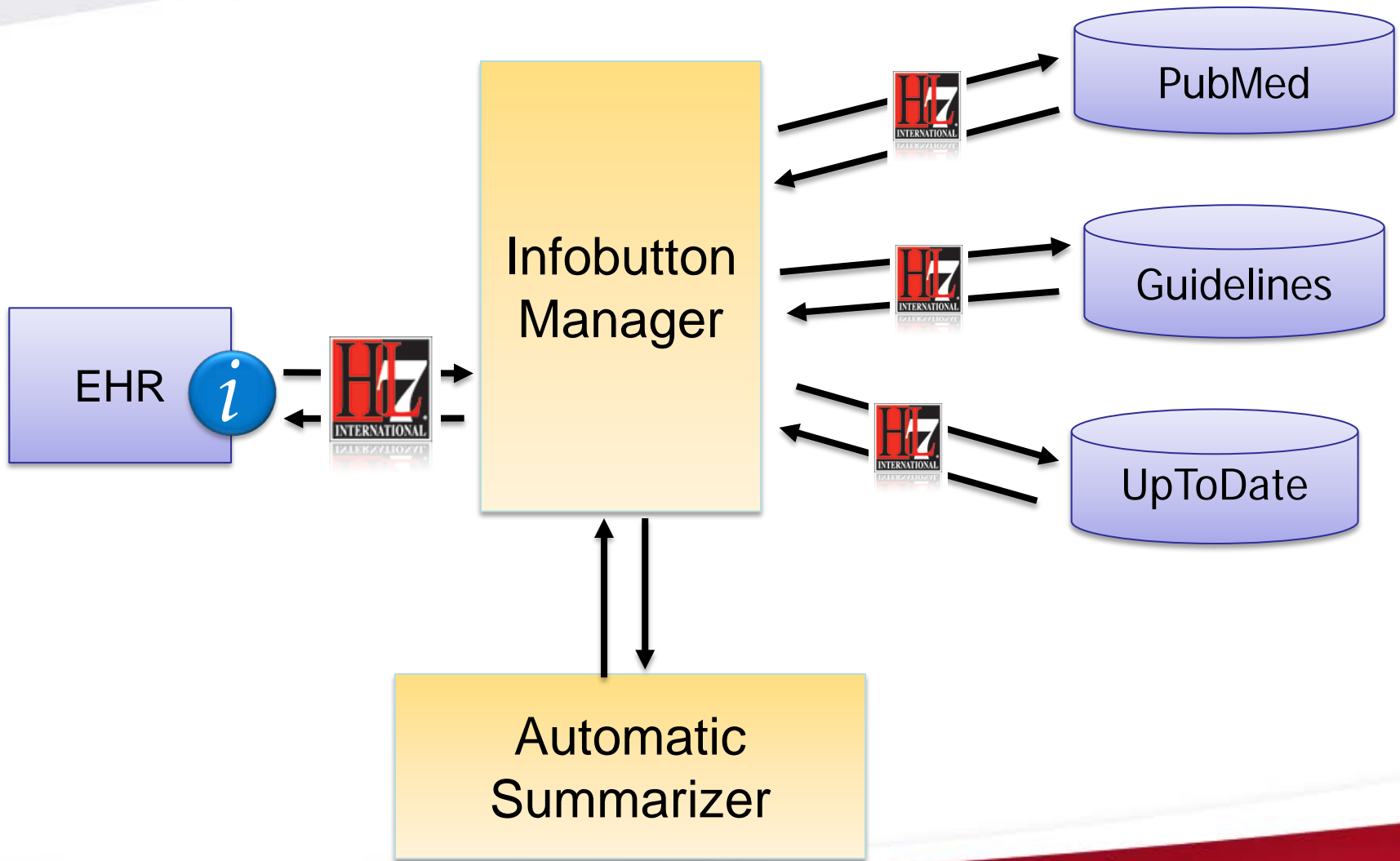
In patients resistant to three to six months of therapy with hydroxychloroquine (HCQ) or sulfasalazine (SSZ) for initially mildly active disease, we suggest adding an alternative DMARD, usually methotrexate (MTX); [more](#)

### Choice of therapy [UpToDate](#)

Abatacept may be used as an alternative to a TNF inhibitor in patients in whom MTX plus a TNF inhibitor would otherwise be appropriate, particularly in patients unable to use a TNF inhibitor and in patients with a high level of disease activity.



# Dissemination



# Questions?



[www.OpenInfobutton.org](http://www.OpenInfobutton.org)  
[guilherme.delfiol@utah.edu](mailto:guilherme.delfiol@utah.edu)



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HEALTH CARE

## Electronic Health Record

Veterans Administration

## Information audience

Healthcare provider

### Age

47

### Gender

F

### Problem list

Heart Failure *i*

Post traumatic stress disorder *i*

Gastroesophageal reflux *i*

Diabetes mellitus type 2 *i*

Migraine *i*

Add problem Neurofibromatosis type 1 *i*

### Medications

Rosuvastatin (Crestor), 20 Mg, Tablet, Oral *i*

Linagliptin (Tradjenta), 5 Mg, Tablet, Oral *i*

Warfarin (Coumadin) 7.5Mg, Tablet, Oral *i*

Clopidogrel 300 MG Oral Tablet *i*

### Lab results

Serum digoxin 1.5 mg/dl N *i*

Total cholesterol 300 mg/dl H *i*

K 2.8 mEq/l L *i*

Na 127 mEq/l L *i*

C Reactive Protein 555 ug/dl H *i*

HbA1c 8.2% H *i*



Search for

Database Search

DRUG/SMALL MOLECULE:

**clopidogrel**

[Clinical PGx](#) | [PGx Research](#) | [Overview](#) | [Properties](#) | [Pathways](#) | [Is Related To](#) | [Publications](#) | [Downloads/LinkOuts](#)

**Dosing Guidelines (2)** | **Drug Labels (3)** | **Clinical Annotations (31)**

Available Guidelines

1. [CPIC Dosing Guideline for clopidogrel and CYP2C19](#)
2. [Dutch Pharmacogenetics Working Group Guideline for clopidogrel and CYP2C19](#)

**CPIC Dosing Guideline for clopidogrel and CYP2C19**

*last updated 05/22/2013*

**Summary**

The CPIC Dosing Guideline for clopidogrel recommends an alternative antiplatelet therapy (e.g., prasugrel, ticagrelor) for CYP2C19 poor or intermediate metabolizers if there is no contraindication.

**Annotation**

**Veterans Health Library**

- [Patient education](#)

**UpToDate**

- [Dose](#)
- [Adverse effects](#)
- [Contraindications](#)
- [Drug interactions](#)

**MedlinePlus**

- [Clopidogrel](#)

**Micromedex**

- [Drug monograph](#)

**PharmGKB**

- [Dosing guidelines](#) ✓



# Open *i* nfo button

Electronic Health Record

University of Utah

Information audience

Healthcare provider

Age

5

Gender

F

Problem list

Heart Failure *i*

Post traumatic stress disorder *i*

Gastroesophageal reflux *i*

Diabetes mellitus type 2 *i*

Migraine *i*

Add problem Neurofibromatosis type 1 *i*



Medications

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Clopidogrel 300 MG Oral Tablet *i*

Lab results

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Total cholesterol 300 mg/dl H *i*

K 2.8 mEq/l L *i*

Na 127 mEq/l L *i*

C Reactive Protein 555 ug/dl H *i*

HbA1c 8.2% H *i*



Search...



Utah



Select Language



Diagnoses & Conditions

Newborn Disorders

Caring and Advocating for Children and Youth

For Parents & Families

For Physicians & Professionals

Services

Other Resources

Home > Diagnoses & Conditions > Neurofibromatosis Type 1

Print Share

Diagnoses & Conditions

Current Diagnosis

Neurofibromatosis Type 1

Description

Clinical Assessment

Treatment & Management

Frequently Asked Questions

Related Issues

Resources

Services for Patients & Families

Authors

Bibliography

# Neurofibromatosis Type 1

## Description

## Other Names

NF1, von Recklinghausen's disease

## ICD-9

237.7, Neurofibromatosis

For additional ICD-9 codes of related conditions, see NF1 ICD9 (54 KB).

## Description

Neurofibromatosis type 1 (NF1) is a common **autosomal dominant** neurocutaneous genetic disorder, first described in the medical literature in 1882 and previously known as von Recklinghausen disease. The *NF1* gene product, neurofibromin is a Ras-GAP protein and acts as a "tumor suppressor." Mutations in this gene, located on the long arm of chromosome 17, typically

### Related Links

#### Within the Portal

Mucopolysaccharidosis Type I (MPSI)

